

Procedure for Downloading E-card , Claim form and Network hospital checking Regarding Group Medical Insurance Policy for Retired Employee of WBSEDCL(2026-27).

Welcome to Medi Assist Portal (Your TPA). We are happy to be associated with **Retired Employee of WBSEDCL** for the delivery of the Employee Benefit through Group Medclaim Cover Policy for the year **2026-2027**.

Cards can be downloaded from the Medi Assist portal using your login credentials. For smooth user experience, the first login must be completed via the portal and not mobile app.

You can access your details through the following link using your login ID and password:

Portal Link: <https://portal.mediassist.in>

Login ID: **PPO number**(Example :800XXXXX or 810XXXXX, Pensioners use their PPO No and Non Pensioner use their PF account No).

Password: **Welcome**(W in Capital letter and remaining in Small letter)

Note:Please reset your password after first time login & Try to login first time from PC or Laptop

Change Password Combination :

Password must contain a minimum of 8 characters.

Password must be alphanumeric

Password must contain atleast one lowercase and uppercase character.

Facilities available in the portal:

- 1.Download E-Cards
- 2.Claim Intimation
- 3.Download Claim form
- 4.Claims status
- 5.Locate cashless Hospital
- 6.Hospital Network

You may use our chat-bot through **Whats App Number: 7026669449** Type "**Hi**" and follow instruction to select any of the following options.

1. E-card
2. Reimbursement Claim Form
3. Locate cashless Hospital
4. Claim Status
5. Medi Assist Offices

Details of Policy:

Policy Coverage Details	
Policy Start Date	08 March 2026
Policy End Date	07March 2027
Insurance Company	Go Digit General insurance ltd
TPA	Medi Assist Insurance TPA(P) Ltd

Wishing you good health always!

Regards,
Team Medi Assist